



Serial Number Look Up Tool FAQ

Q: What service does the tool provide?

A: By entering the serial number of a piece of equipment made between 2019 to now, the tool will provide a list of replacement parts for that equipment. For parts shipped from RPD the tool will provide the following: inventory levels, warehouse locations, list price, freight estimates, and an option to add parts to a "saved products list" that can be exported to excel.

Q: What parts are shipped from RPD?

A: Part numbers displayed in orange are shipped from RPD. Part numbers displayed in black are shipped from HTPG.

TERMINAL BOARD, TB23

207757023

Quantity: 1

Door, ENDCVR, Econet NexGen - LP

08533069

Replaces Original Part: 08533069

Quantity: 1

Q: Can the tool verify warranty?

A: No

Q: Can you place an order in the tool?

A: No

Q: Can you get information from a serial number older than 2019?

A: No

Q: Can the tool verify shipping dates?

A: No

Q: Can the tool verify to whom the equipment was sold?

A: No